

All.Can Patient Survey 2018 – final questions and answer options – United States

Q	Question	Response options
1	In which state or US territory do you live?	
2	Are you filling in this questionnaire for yourself, or on behalf of somebody else?	<ul style="list-style-type: none"> • For myself • On behalf of somebody else
<p>Diagnosing your cancer In this section, we ask about how your cancer was diagnosed, and what could have been improved.</p>		
3	Was your cancer diagnosed as part of a routine screening programme, or as part of a screening programme for an unrelated health problem?	<ul style="list-style-type: none"> • Yes, as part of a routine screening programme • Yes, as part of a screening programme for an unrelated health problem • No, it was not diagnosed as part of any screening programme
4	After first seeing a doctor about the health problem, how long did it take to be diagnosed with cancer?	<ul style="list-style-type: none"> • Less than a month • 1 to 3 months • 3 to 6 months • 6 months to a year • More than a year • Don't know / can't remember • Not applicable
5	Was the diagnosis correct at every point during this time?	<ul style="list-style-type: none"> • Yes, the diagnosis was correct from the start • No, my cancer was initially diagnosed as something different • No, my cancer was diagnosed as something different a number of times • Don't know / can't remember
6	Please think about your cancer diagnosis. Do you have any examples of how this could have been improved? In particular, were there things that you felt were wasting time, money or other resources?	

Your cancer care and treatment		
In this section, we ask about the care and treatment you received for your cancer.		
7	Following your first diagnosis for cancer, did you start some form of cancer treatment (e.g. medicines, surgery, chemotherapy or radiotherapy)?	<ul style="list-style-type: none"> • Yes • No
8	Were you involved as much as you wanted to be in deciding which treatment options were best for you?	<ul style="list-style-type: none"> • Yes, definitely • Yes, to some extent • No, I would have liked to be more involved • There were no different treatment options • Don't know / can't remember
9	Have you always been given enough information about your cancer care and treatment, in a way that you could understand?	<ul style="list-style-type: none"> • Yes • No. I was given information, but could not understand it all • No. I was not given enough information • Don't know / can't remember
10	Have you always been given enough information, in a way that you could understand, about signs and symptoms to look out for that your cancer might be returning/getting worse?	<ul style="list-style-type: none"> • Yes • No. I was given information, but could not understand it all • No. I was not given enough information • Don't know / can't remember
11	There may be many groups of people involved in your care (e.g. surgeons, oncologists, radiologists, nurses, other specialists). Have you always felt well supported by these people to know when you should seek further care?	<ul style="list-style-type: none"> • Yes, definitely • Yes, to some extent • No, not at all • Don't know/can't remember • Not applicable

12	If you have needed other support (e.g. from dietitians, physiotherapists, or mental health services), is this always available to you when you need it?	<ul style="list-style-type: none"> • Yes, always • Yes, sometimes • No, not at all • Don't know / can't remember • Not applicable
13	Do you have any ideas of where time or resources could have been more efficiently used by the healthcare system during your cancer care and treatment (e.g. around receiving more/better information)?	
14	Many cancer patients say that they need ongoing psychological support throughout their care, and maybe even afterwards. If you have needed this, has it always been available to you?	<ul style="list-style-type: none"> • Yes, always • Yes, sometimes • No, not at all • Don't know / can't remember • Not applicable
15	How helpful has this psychological support been?	<ul style="list-style-type: none"> • Very helpful • Quite helpful • Neither helpful nor unhelpful • Quite unhelpful • Very unhelpful • Don't know / can't remember
16	Do you feel you have always been given enough support to deal with any ongoing symptoms and side effects, even beyond the phase of 'active' treatment (if applicable)?	<ul style="list-style-type: none"> • Yes, I was offered and found it to be helpful • Yes, but I didn't not think it had any beneficial effects • Yes, but I was not interested in taking complementary therapies • No, but I would have liked to have been offered • No, I'm not interested in complementary therapies • Don't know/can't remember

Ongoing support and returning to everyday life		
After their initial cancer care, some patients need ongoing support and treatment to return to everyday life. In this section, we ask about your experience of this.		
17	Looking specifically at pain, do you feel that you have always been given sufficient information and care to deal with the pain you may have experienced?	<ul style="list-style-type: none"> • Yes, always • Yes, most of the time • Yes, some of the time • No, never • Don't know / can't remember • Not applicable
18	Do you have examples of where things could have been done more efficiently, and more focused on your needs, in your ongoing support and help in returning to everyday life?	
Financial implications of your cancer		
In this section, we ask about some of the financial implications of your cancer care and treatment.		
19	If you paid for any of your cancer care and treatment yourself, why was this?	<ul style="list-style-type: none"> • I already had private health insurance • The care and treatment I wanted wasn't available in my country's healthcare system • I wanted to avoid delays • Not applicable • Other
	If other, please specify below.	
20	Were there any other financial implications of your cancer care and treatment?	<i>Please tick all that apply</i> <ul style="list-style-type: none"> • Loss of employment • Travel costs • Childcare costs • Loss of insurance • Other • Not applicable
	If other, please specify below.	

Patient support groups In this section, we ask about patient support groups that you may have been in contact with.		
21	Were you given information about patient groups, charities and other organisations that might be able to support you through your diagnosis and care?	<ul style="list-style-type: none"> • Yes • No • Don't know / can't remember
22	How did you find out about these groups?	<p><i>Please tick all that apply</i></p> <ul style="list-style-type: none"> • From my healthcare professional(s) • Through family and friends • Searching on the internet or through social media • Other • Don't know / can't remember
	If other, please specify below.	
23	To what extent did you use these groups?	<ul style="list-style-type: none"> • A lot of the time • Some of the time • Not at all
Taking part in clinical trials In this section, we ask about clinical trials.		
24	Have you been involved in clinical trials related to your cancer?	<ul style="list-style-type: none"> • Yes • No. I was asked to participate, but didn't want to • No. I wasn't asked • There were no clinical trials available • Don't know / can't remember
25	Would you like to have been asked?	<ul style="list-style-type: none"> • Yes • No • Not sure

Your overall experience		
In this section, we ask some general questions about your overall cancer care.		
26	During the whole of your care and treatment for cancer, did you have to miss or cancel appointments at short notice?	<ul style="list-style-type: none"> • Not at all • Once or twice • Three or more times • Don't know / can't remember
	If so, for what reasons?	
27	During the whole of your care and treatment for cancer, how often were appointments cancelled by the hospital or clinic you were due to attend?	<ul style="list-style-type: none"> • Not at all • Once or twice, with clear explanations given about why • Once or twice, with no clear explanations given about why • Three or more times • Don't know / can't remember
28	At the end of your cancer treatment, were you left with any excess medications that you didn't need?	<ul style="list-style-type: none"> • Yes, because I was given too much • Yes, because I didn't take the medications I was supposed to • No • Don't know / can't remember • Not applicable
29	During the whole of your cancer care and treatment, where do you feel there was most inefficiency?	<ul style="list-style-type: none"> • My initial cancer diagnosis • Getting the right treatment for my cancer • Dealing with ongoing side effects • Dealing with the financial implications • Dealing with the psychological impacts • Access to patient support groups • The opportunity to take part in clinical trials • Other • Don't know / can't remember
	If other, please specify below.	

30	Many cancer patients talk about the emotional burden on them and their families, as they go through cancer care. Have you come across any examples of how the healthcare system could have worked differently, or did work, to reduce this?	
<p>About your condition In this section, we ask some details about your cancer, so we can understand the views of different groups of patients.</p>		
31	With what type of cancer were you first diagnosed?	<ul style="list-style-type: none"> • Brain/central nervous system • Breast • Colorectal/bowel • Gynaecological • Haematological • Head and neck • Lung • Prostate • Sarcoma • Skin • Oesophageal, stomach, pancreatic, liver, or gall bladder • Urological • Other
	If other, please specify below.	
32	How long is it since you were first treated for this cancer?	<ul style="list-style-type: none"> • Less than 1 year • 1 to 5 years • More than 5 years • Don't know / can't remember
33	Had your cancer spread to other organs or parts of your body at the time you were first told you had cancer?	<ul style="list-style-type: none"> • Yes • No • Don't know • Does not apply to my type of cancer

34	Which of the following applies?	<ul style="list-style-type: none"> • My cancer has been removed/treated, without any sign of further problem • My cancer was removed/treated without any sign of further problem, but has since come back / spread to other parts of my body • None of the above options apply to my type of cancer • I would prefer not to say • I don't know
<p>About you In this section, we ask some details about you, so can we can understand the views of different groups of patients.</p>		
35	In what year were you born?	
36	What is your gender?	<ul style="list-style-type: none"> • Male • Female • Other
<p>Many thanks for your assistance. Please click the 'Complete' button below to save your responses and exit the survey.</p>		