

All.Can Patient Survey: Belgium

Improving outcomes for patients, focusing on efficiency

Be efficient and save on waste



According to the OECD **20% of all healthcare spending is wasted** on ineffective care. Failing to focus on what matters to patients may lead to inefficiencies in cancer care.

The All.Can patient survey asked people with cancer about their experience and how it could be improved. **391 Belgian patients** participated in this survey. The key findings are listed below.

1 in 4

Respondents, not diagnosed through a screening programme, said their cancer was diagnosed as something different. **13%** waited more than six months to be diagnosed with cancer

All.Can Belgium Key Ask

Across all aspects of cancer care, we must ensure that we are focusing on what matters most to patients.

Cancer Care

89% Said the support needed from other professionals (dietitians, physiotherapists, mental health services) was always or sometimes available

42% Did not receive enough support to deal with ongoing symptoms and side effects

76% Were given enough understandable information about their cancer and treatment

40% Did not receive enough understandable information about the signs and symptoms of worsening or returning cancer

All.Can Belgium Key Ask

Work together to (re)design tools to inform and navigate patients and professionals in the fast-evolving cancer care environment.

Impact on life

Financial implications

Travel costs	21% of respondents
Loss of Employment	10% of respondents
Other	15% of respondents
Childcare costs	2% of respondents
Loss of Insurance	2% of respondents

1 in 2 was not given any information about patient groups, charities and other organisations that could support them

All.Can Belgium Key Ask

Build cancer care and support based on an understanding of the needs of patients and their families. Medical and non-medical follow-up should focus on doing what is needed with a minimal burden on the patient.

80% Of those who received psychological support found it helpful

What can be changed?



Despite the high quality of cancer care in Belgium we must continue to innovate in order to achieve greater efficiency and focus more on patient needs.

“What I would change about cancer care: it would be to give time to the caregivers, to explain everything, to have a lot of tact and to listen, because I know that I was lucky with my team, but I did not hear the same from the other patients I met. In my case, I would have liked to be informed about all patient associations, for financial aid but also physical and mental support.”

- RESPONDENT ALL.CAN SURVEY -